

## **Pivotal Insight Announces Contract for Human Resources Assessment Support for the US Agency for International Development's (USAID) Office of Human Resources**

Washington, DC – August 27, 2007 – Pivotal Insight, LLC, a government best practices consulting and research firm, announces an award by the US Agency for International Development (USAID), Office of Human Resources to conduct an assessment of its organization structure and operations.

USAID is underway with an initiative to enhance its human resource function and has asked for a top-to-bottom assessment of the organizational structure and operations of the Office of Human Resources. The assessment and recommendations will identify additional staffing, technological, business processes and structural changes required to modernize the agency's human resources function. Pivotal Insight, with its partners EquaTerra and The National Academy of Public Administration (the Academy), will perform this assessment.

Pivotal Insight and its partners will leverage its knowledge of Federal Human Resources (HR) regulations statues and sector best practices to assess the Office of Human Resource's organizational structure and operations and make detailed recommendations for increasing the efficient and responsible delivery of HR services to the US Agency for International Development clients. As an outcome of this project USAID will be provided with a map of the current HR delivery model (as defined by the Office of Personnel Management); a comparison of USAID's model to best practices; a recommended optimum delivery model for USAID's HR, reflective of its unique mission and global scope; and a recommended plan for implementing the optimum HR delivery model, taking into consideration both internal and external-to-the-agency influences that may affect its transformation.

“We are excited to work closely with the USAID's Office of Human Resources with their initiative to improve their HR delivery model to modernize the agency's human resources function” said David Cooke, President and CEO of Pivotal Insight.

### **About the US Agency for International Development's (USAID)**

USAID plays a vital role in promoting U.S. national security, foreign policy, and the War on Terrorism. It does so by addressing poverty fueled by lack of economic opportunity, one of the root causes of violence today. As stated in the President's National Security Strategy, USAID's work in development joins diplomacy and defense as one of three key pieces of the nation's foreign policy apparatus. USAID promotes peace and stability by fostering economic growth, protecting human health, providing emergency humanitarian assistance, and enhancing democracy in developing countries. These efforts to improve the lives of millions of people worldwide represent U.S. values and advance U.S. interests for peace and prosperity.

### **About Pivotal Insight, LLC**

Pivotal Insight is a research and intelligence firm providing executives with perspective and information about government. We quickly identify, analyze, and improve upon the relevant experiences of other government organizations and then work with our government executive clients to apply these lessons in their organizations, helping government learn from government. Through our combination of research and consulting, we provide a premium, yet cost effective, service that has meaningful impact on our clients' careers and organizations.

For more information, contact Pivotal Insight at 703-914-2760 or at [www.pivotal-insight.com](http://www.pivotal-insight.com)